

January 22, 2016

Dear Customer:

Apple Valley Ranchos has proudly served customers in Apple Valley for nearly 70 years and would like to thank you for being a valued customer.

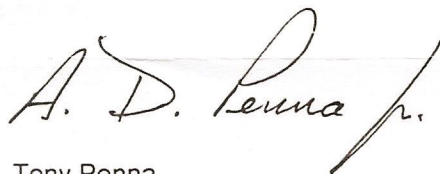
In September 2014, Liberty Utilities announced plans to acquire Apple Valley Ranchos as part of a larger purchase of Park Water Company. Since this announcement, both companies have worked together to ensure a smooth transition.

Effective January 8, 2016, Liberty Utilities became your new water services provider. Liberty Utilities is an experienced U.S. national utility that provides water / waste water, natural gas and electric distribution services to more than 560,000 customers across eleven states. Currently, our Company provides clean, reliable water service to 33 communities in 5 states and we're recognized by locals for our strong customer satisfaction, dependable service, and unwavering dedication to safety.

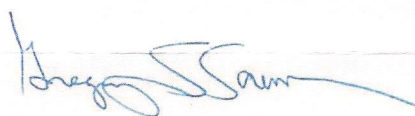
Liberty Utilities is committed to local decision-making and priority setting. That means operational decisions about resource conservation, infrastructure improvement, customer care and more will be local decisions, made by the same managers and employees who've served your community well for so many years. Our goal is to provide you with a positive customer and community experience. With this, you can be assured that the local people who serve you today will continue to serve you in the future.

Liberty Utilities is excited about the opportunity to expand our water service to customers in California, and we look forward to serving you for decades to come.

Sincerely,



Tony Penna
General Manager
Apple Valley Ranchos



Greg Sorensen
President
Liberty Utilities Co.